



# The Institution of Engineers, Malaysia

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## Talk on Challenges Managing a Building or Facility Today

Organised by the Building Services Technical Division, IEM  
BEM Approved CPD/PDP Hours: 2 Ref No: IEM14/HQ/237/T

Date : 16<sup>th</sup> August 2014 (Saturday)  
Time : 9.00 am to 11.00 am (Refreshments will be served at 8.30am)  
Venue : C&S & TUS Lecture Rooms, 2<sup>nd</sup> Floor, Wisma IEM, Petaling Jaya  
Speaker : Mr. Richard Chan

### SYNOPSIS

IEM Bulletin December 2013 cover story Managing a Building or Facility Today is Like Managing a Business by Mr. Richard Chan. Richard has over 33 years of experience in managing and operating complexes. Now he offers consultancy services to Property Owners and often the do and don't in the design, layout and ease of maintenance of installed systems will be the main focus. If the dos and don'ts are carried accordingly, tremendous amount of savings in running a building will be achieved. A talk cum dialogue session with Richard will enable you to carry out an improved design of building facilities.

Richard will be sharing his practical experience with Engineers and would welcome views during the talk. There will be plenty of photographs of the good and bad design/installations in shopping complexes, an opportunity to learn and apply these in your next project.

### BIODATA OF SPEAKER



Mr. Richard Chan is one of the leading pioneers in Malaysia shopping centre and high-rise retail complex management industry and has over 33 years of experience.

He was the founder member and is one of the past presidents (1987-2006) of Malaysia Shopping Malls Association, which is also known as PPK Malaysia.

He is also a member of FIABCI Malaysia and was the Vice President in 2005.

**Ir. Wong Chu Loong**  
Chairman  
Building Services Technical Division, IEM

### ANNOUNCEMENTS TO NOTE:

- Talk is **STRICTLY** for IEM members only (**pre-registration and online registration are NOT required**) (**telephone and/or fax reservation will NOT be entertained**)
- Non members may also attend the talk and will be charged a registration fee of RM50 and an administrative fee of RM10.
- For affiliate members, there will be no registration fee. However, they are requested to produce their membership card as proof of membership. For the list of affiliates, please refer [www.myiem.org.my/content/memorandum\\_of\\_understanding-469.aspx](http://www.myiem.org.my/content/memorandum_of_understanding-469.aspx).
- Limited seats available on a "first come first served" basis (maximum 110 participants).
- IEM members are required to produce your membership cards for confirmation of attendance (CPD purpose).
- Latecomers will not be allowed to enter if the lecture hall is full nor be entitled to CPD. **IEM members who fail to produce their membership cards will be charged a fee of RM20.00.**

### FUNDS FOR IEM BUILDING FUND (WISMA IEM)

- Kindly be informed that IEM will be charging IEM members RM10.00 administrative fee for talks organized by IEM.
- The fee would be used for overhead costs, building maintenance expenses as well as to support the purchase of the new building.
- All contributions will be deeply appreciated by IEM
- Students are however exempted.

### CPD HOURS CONFIRMATION

Name: .....

Membership No: .....

Signature: .....